

SEM 6 BSc. HOSPITALITY STUDIES SAMPLE MCQ PAPER

1. The mathematical difference between potential double average rate and potential single average rate gives you?
 - a. Potential Average Rate
 - b. Rate Spread
 - c. Yield Statistics
 - d. ADR

2. A garnish consisting of fine vegetables dressed in small heaps around the meat.
 - a. Cardinal
 - b. Mire-poix
 - c. Bouquetiere
 - d. Sachet d'epices

3. _____ is about employee's skills in serving the client.
 - a. External marketing
 - b. Advertising
 - c. Internal marketing.
 - d. Interactive marketing

4. _____ is one of the hygiene factors
 - a. Work conditions
 - b. Recognition
 - c. Growth
 - d. Appreciation

5. It is a movable article that makes a room suitable for living and working in.
 - a. Comfort.
 - b. Upholstery.
 - c. Wood.
 - d. Furniture

6. _____ is also called the dispense bar.
 - a. Service Bar
 - b. Front Bar
 - c. Mini Bar
 - d. Host Bar

7. Repetition of _____ is also instrumental in the establish-ment of standard training procedures, efficient workflows, good utilization of equipment, etc.
 - a. cyclic menu
 - b. ala carte menu
 - c. table d'hote menu
 - d. plat du jour menu

8. _____ control places time constraints on accepting reservations to protect sufficient space for multi day requests.
- Duration
 - Volume
 - Capacity
 - Pace
9. When a guest departs from the hotel after his/her expected departure date it is called as_____.
- Stayover
 - Overstay
 - Understay
 - Due out
10. It makes customer demand match the product company currently offer.
- Sales
 - Marketing
 - Services
 - Goods
11. _____ is not one of the stages of group dynamics.
- Performing
 - Settling
 - Norming
 - Adjourning
12. These are fires involving electrical equipment's.
- Class C
 - Class D
 - Class A
 - Class B
13. Keep all _____ categories open during low demand.
- Room
 - Discount
 - Packages
 - MOP
14. _____are prepared by Spirit, egg, milk, sugar, nutmeg
- Frappes
 - Eggnogs
 - Flips
 - Sours
15. Achievement factor is 65, ADR is 8000. Find out Discount %?
- 0.81
 - 0.65
 - 35
 - 80

16. Another name for Glad wrap is ...
- Saran Wrap
 - Reynolds Wrap
 - Cellphone Wrap
 - Bubble Wrap
17. Pinacolada is a _____based cocktail
- Rum Based
 - Whiskey Based
 - Gin Based
 - Brandy Based
18. _____ number of photographs are required for minor passport.
- 5
 - 10
 - 6
 - 7
19. The quantity of goods delivered matches the quantity which has been ordered is one of the objective of _____.
- Purchasing
 - receiving
 - storing
 - issuing
20. It is an example of facilitating product.
- Comfortable bed of a hotel room
 - Power nap
 - Rest
 - Sleep
21. Organisations do not have any control on these forces of change
- Internal
 - External
 - Superficial
 - Static
22. Material woven from fibers of the flax plant is less elastic and more absorbent than cotton.
- Cotton
 - Linen
 - Fibre
 - Jute
23. The amount of space that can be filled is known as _____.
- Volume
 - Room
 - Capacity
 - Area

24. Customer centric approach focus on what aspects of guests?

- a. Need, wants & desires
- b. Needs & demands
- c. Demands and negotiations
- d. Quality & Pricing

25. It may be caused due to insufficient blood supply to the heart or a clot of blood in the heart or in the brain.

- a. Stroke
- b. Blood Pressure
- c. Nose Bleed
- d. Shock